

Lifelines

FOR THE RHODE ISLAND HOSPITAL AND HASBRO CHILDREN'S HOSPITAL COMMUNITY

MAY/JUNE 2009

MESSAGE FROM PRESIDENT AND CHIEF EXECUTIVE OFFICER TIMOTHY J. BABINEAU, MD



As the leading academic medical center in southern New England, Rhode Island Hospital has a unique, three-part mission: to educate the next generation of health care providers; to create new

knowledge through cutting-edge research; and to deliver the highest quality and safest care to our patients. Our complex mission, coupled with the size of our institution, sets us apart from other hospitals in Rhode Island and brings with it a unique set of responsibilities and challenges.

Rhode Island Hospital is the only Level 1 trauma center and the only burn program in the region, and our adult and pediatric emergency departments are among the busiest in the country. The recent opening of Rhode Island ExpressCare speaks further to the uniqueness of our mission. Without our services, thousands of patients would be forced to go to hospitals in Boston or New Haven, creating critical delays in medical care and, consequently, poorer outcomes. The resources required to keep these key services operating 24 hours a day, 7 days a week are significant and often not well reimbursed, but they are essential to our academic mission.

In addition to emergency care, each year we provide complex care for tens of thousands of patients in the specialty areas of orthopedics, kidney disease, cardiovascular medicine, diagnostic imaging, neurosciences, and cancer care for both adults and children.

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A Busy Summer, THE BRIGHTEST MINDS

It is Staci Fischer, MD's most chaotic time of year. As director of Lifespan's Graduate Medical Education (GME) office, Fischer is among those overseeing the residents and fellows in the Lifespan hospitals. Over 150 of Rhode Island Hospital's current residents and fellows, having completed their training, will depart in

late June. Most will begin their careers as fully trained physicians. Some will stay on in Lifespan hospitals to practice and teach new students and residents. Nearly 130 interns arrive on June 23, and 60 fellows will arrive on July 1 to begin their training.

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(L-R) Atif Kidwai, MD, medicine resident; Rebecca Soinski, MD, medicine resident; Staci Fischer, MD; Eirini Christaki, MD, infectious diseases fellow; Fuad Said, MD, nephrology fellow.

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Our Docs Are Tops!

Rhode Island Monthly magazine has conducted its annual survey of Rhode Island-licensed physicians to compile its "Top Docs for Women" list, which spotlights the best doctors in the fields that affect women most. The results, in the May issue, include numerous Lifespan-affiliated physicians, including these from Rhode Island and Hasbro Children's hospitals. Congratulations to our "Top Docs!"

Autoimmunology

David Katzen; Stuart Schwartz

Cardiology

Daniel Levine; Athena Poppas

Dermatology

Lynn Iler; Gwenn Vittimberga

Endocrinology

Geetha Gopalakrishnan; Valerie Thomas

Gastroenterology

Lisa Mueller

Geriatrics

Lynn McNicoll

Internal Medicine

Kelly McGarry; Flora Treger

Oncology (Breast)

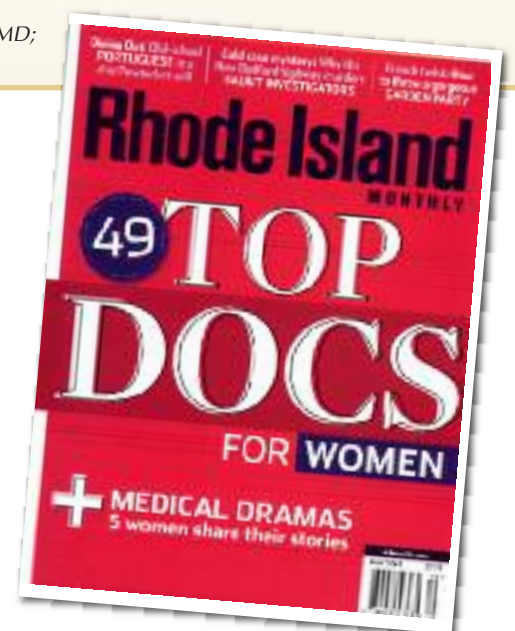
Jennifer Gass; Theresa Graves

Oncology (Gynecological)

Cornelius Granai III

Orthopedics

Michael Hulstyn



Plastic Surgery

Patrick Sullivan; Richard Zienowicz

Psychiatry

Colin Harrington

Pulmonary Diseases

Walter Donat

Rheumatology

Stuart Schwartz

PHYSICIAN SPOTLIGHT



J. Donald Easton, MD

We bid farewell to J. Donald Easton, MD, who is retiring in June. Easton has served as neurologist-in-chief at Rhode Island Hospital since 1986.

Easton also served as neurologist-in-chief at Women & Infants Hospital since 1992 and professor and chairman of the Department of Clinical Neurosciences at The Warren Alpert Medical School of Brown University since 1986. Students and residents repeatedly singled him out as an outstanding teacher. Easton has also been recognized as Physician of the Year by his colleagues at Rhode Island Hospital.

Easton shared his expertise in numerous other capacities throughout his long medical career. He was director of the American Board of Psychiatry and Neurology, chairman of the Residency Review Committee for Neurology, chairman of the American Heart Association Stroke Council, and a councilor of the American Neurological Association. He was appointed to the National Institutes of Health advisory council by the U.S. Department of Health and Human Services in 2002. Easton served on many committees, including several at Rhode Island and The Miriam hospitals and The Warren Alpert Medical School of Brown University.

A prolific writer, Easton authored more than 200 medical journal articles, books, chapters and other works, and served on the editorial boards of many journals. He was consistently named in *America's Top Doctors*, published by Castle Connolly Medical, Ltd.

We recognize Easton's significant contributions to our hospitals and the medical community at large and wish him well in the future.

MEET THE BOARD



Edmund C. Bennett

Ed Bennett is a Providence lawyer currently serving as vice chairman of the Rhode Island Hospital Board of Trustees. Bennett has served as a trustee since 1998 and was previously secretary of the Board of Trustees. He was a trustee of the Rhode Island Hospital Foundation from its formation in 1992 until last year, is a member of the Committee on Audit and Compliance of Lifespan, and was a director

of Rhode Island Hospital Ventures. Last year, Bennett chaired the search advisory committee for the new president of Rhode Island Hospital.

Bennett also was a trustee and officer of Bradley Hospital from 1989 until 2003, during which time Bradley Hospital joined the Lifespan system. Bennett is active in other professional and community organizations including the Episcopal Diocese of Rhode Island, where he has served as Chancellor since 1980. The Providence Preservation Society presented him with the President's Award in 1988 as a counselor and friend of preservation, and the Rhode Island Bar Association presented him with the Dorothy Lohmann Community Service Award in 1992.

"Ed has provided tremendous leadership on the board for the past several years," says Rhode Island Hospital's president and chief executive officer, Timothy J. Babineau, MD. "His wisdom and intellect help guide Rhode Island Hospital in its mission."

Volunteers Recognized

The winners of the Rhode Island Hospital Volunteer Values Awards were announced on April 24 at the Rhode Island Hospital Volunteer Appreciation Lunch. These winners were recognized because they consistently demonstrate qualities in accord with our hospital's core values. The winners are:

Compassion for People

Rosemary Esparza; Annie Gonzalez; Lindsey Macomber; Shirley Mazzatta; and Rebecca Sperling, volunteer greeters

Passion for Excellence

Lisa Plante, radiation oncology volunteer

Freedom to Innovate

Katrina Mazzocchi, pediatric food and nutrition volunteer

Spirit of Teamwork

Carol Sullivan, partial hospitalization program volunteer

For their outstanding work, special recognition also goes to Ida Bernstein, Marissa Bertorelli, June Bodden, Judith Cullen, Aurelia DiCecco, Jeremy Giambo, Dorothy Gorman, Lisa Hofer, Marcia Hyde, Ann Marie Macri, Natalia Malek, Anita Miller, Sandra Mulcahey, Shirley Sherman, Mary Ellen Simmons, Ruth Siperstein, Angela Spirito, Beatrice Sydney, Edie Warter, and Gerda Watkins.

FEATURED VOLUNTEER



Marcia Hyde

Two years ago, Marcia Hyde was sitting on the beach reading the newspaper when she noticed an ad for volunteers at Rhode Island Hospital. Today, she helps many patients at the hospital enjoy similar beach scenes and other kinds of artwork in their rooms through the Museum on Wheels program.

On Monday mornings, Hyde wheels her "art cart" from room to room and asks patients if they would like to change the artwork in their room. Patients can choose from roughly sixty different art prints of varying sizes. The pieces, which are mounted on foam core, laminated and framed with lightweight frames, are easy to transport. When a patient is discharged, the artwork stays for a new patient to enjoy.

The program is supported by the Rhode Island Hospital Medical Staff Association. Paula Most, coordinator for the arts at Lifespan, was inspired to begin the program by Gifts of Art, a colleague's program at the University of Michigan Health System.

When Hyde began, she says she didn't know anything about integrating art into a hospital setting, and was "always kind of afraid of hospitals," but that didn't matter when it came to finding common ground with the patients. "With art, there's an instant connection, and we have something to talk about," she says. Even when a patient cannot speak English, Hyde can still connect to them through the art, because "everyone can point to a picture."

Some patients like prints of Van Gogh and Monet. Others prefer nature scenes or photographs of animals that remind them of their pets. For the patients, Hyde says the experience is about much more than redecorating. "It's a visit, and it's non-medical," she says, which gives patients a much-needed respite from their health concerns. Also, it gives patients a sense of power over something at a time when they often feel powerless.

Hyde, who taught history and psychology at Warwick Veterans Memorial High School for 31 years before retiring 8 years ago, says she has learned much about human nature from the art patients choose. She describes a man in his twenties who showed no interest in the artwork week after week. Hyde mentioned it to Most, who found a photo of a shiny red motorcycle. When Hyde brought it to the young man, she says, "He was so excited!" A few weeks later, the same photo was the choice of an elderly woman who wanted something her grandsons would like when they came to visit. "What they pick always surprises me," Hyde laughs.

Hyde loves meeting all different kinds of people through the program. "Every week is an education," she says, "And I leave with a bounce in my step."

Message from the President continued...

Our mission as an academic medical center requires us to stay on the cutting edge of the latest technologies and treatments, and our patients come here expecting just that.

Through its 20-year partnership with The Warren Alpert Medical School of Brown University, Rhode Island Hospital continues to attract top physicians from around the country who choose to make our hospital their academic home. These physicians not only provide superb patient care, but also help create an environment that fosters, encourages and promotes intellectual curiosity and the creation of new medical knowledge. This environment is the underpinning of any successful academic medical center and serves as a magnet for research dollars that would otherwise not come to the hospital or the state. Going forward, and in our continued partnership with The Warren Alpert Medical School, Rhode Island Hospital will further strengthen its research portfolio as it seeks to raise its national profile.

We have an opportunity and an obligation to be the best—the best in patient care, the best in education, and the best in research. Through our partnership with Brown's medical school and the continued commitment of our talented nurses, doctors and employees, we will be just that—the best!

In the steadfast pursuit of excellence, I remain,

Sincerely yours,

Timothy J. Babineau, MD
President and Chief Executive Officer

Brown One of the Best!

U.S. News & World Report surveyed 146 medical programs to compile its 2009 ranking of top medical schools. The Warren Alpert Medical School of Brown University ranked number 34. Congratulations on this distinction! For details, visit www.usnews.com.

“Education is not the filling of a pail, but the lighting of a fire.”

—William Butler Yeats

Cover story continued...

A BUSY SUMMER, THE BRIGHTEST MINDS

GME office staff members assist the new physicians in all of the logistical details of their residencies and fellowships, from licensing, housing, benefits, background checks and referrals, to arranging the new arrivals' two days of practical training and orientation. “June is a crazy month,” Fischer says.

Those who have just completed medical school are interns their first year at the hospital. Their residency, two to six more years of training, follows. After completing the residency, many continue their training with a fellowship, a one- to three-year period in which they specialize in a particular area, such as cardiology, gastroenterology or pediatric surgery. GME oversees residents and fellows in nearly 70 different training programs, including a dentistry program at the Samuels Sinclair Dental Center and a new medical physics program.

At any given time, approximately 750 residents and fellows are in training at Lifespan hospitals, including roughly 200 who rotate through the Lifespan hospitals from other programs. Rotations typically last from one to six months. Residents or fellows may request to work with a particular surgeon or in a particular area, such as trauma, not available at their own academic hospital.

While Rhode Island Hospital sponsors most of the Lifespan GME programs, the programs carry The Warren Alpert Medical School of Brown University name, as the institutions collaborate on training residents, fellows and medical students. The hospital's residents and fellows may access Brown University's extensive online library of medical journals, textbooks, and other resources free from any computer. Knowledge is also pooled at informal

social events where medical minds from both institutions network and share their ideas. The resulting environment is one rich in academic excellence and benefit to the entire medical community.

“Teaching hospitals have an advantage in delivering care because of the presence of trainees at all levels,” says Philip A. Gruppuso, MD, professor and associate dean for medical education at The Warren Alpert Medical School. “Teaching in a clinical setting means that the teachers—the attendings—are constantly challenged to justify what they do and what they believe. There is a higher intellectual standard set in the presence of medical students, residents and fellows.”

Ellen Alexandre, MBA, RT(R), education coordinator of the Rhode Island Hospital School of Diagnostic Imaging, is overseeing 22 students' graduation from the hospital's imaging programs in May and June and the arrival of 25 new students in June and July. “Older students tend to bring their life experiences and excellent communication skills into the mix,” she says. “They also tend to bring patience and perfection into what they do; they take their time and do it right the first time. Younger students bring their confidence and technical savvy to the medical and patient community. They are willing to try anything without hesitation and are quite efficient in what they do.”

Rhode Island Hospital is proud to be a teaching hospital for some of the country's best and brightest students, and we are grateful for their numerous contributions to our hospitals and community. Please wish our graduates and new students well as they embark on their academic and professional endeavors this summer.

A “Golden Ticket” to Patient Safety

Rhode Island Hospital has earned national recognition for its patient safety efforts. In response to The Joint Commission's quality & safety improvement requirements, Rhode Island Hospital implemented a standard of communication in August 2008 called ISBAR, an acronym for: identity; situation; background; assessment; and recommendation. ISBAR's purpose is to ensure clear, concise, consistent communication that will help ensure first-rate care for patients.

Communication handoffs are critically important in the delivery of safe, efficient, high-quality patient care, especially when there is a transfer of care. Therefore, the ISBAR format utilizes a “Trip Tick,” a tool that identifies the most critical information a receiving department would need to know to keep the patient safe. Since the hospital began printing the ISBAR Trip Tick on goldenrod-colored paper, the tool inherited the nickname, “The Golden Ticket.” The Trip Tick is considered a “round-trip” ticket because the

receiving departments can also use it to communicate back to the nurse any necessary information regarding the patient's tests, treatments, and/or procedures.

Rhode Island Hospital implemented the Trip Tick tool and the ISBAR format in response to The Joint Commission's National Patient Safety Goal 2E: “Implement a standardized approach to ‘hand off’ communications, including an opportunity to ask and respond to questions.” For its innovation, the hospital recently received national recognition from the Institute for Healthcare Improvement (IHI).

Other organizations around the country have followed Rhode Island Hospital's lead, adopting the ISBAR Trip Tick format for use in their own facilities. For more information and to download the ISBAR Trip Tick tool and guidelines for use, visit the Institute for Healthcare Improvement online at www.ihl.org.



Family Room Turns One

Hasbro Children's Hospital celebrated the Ronald McDonald Family Room's first birthday on April 15. Staff, family and friends recognized this important milestone with birthday cake and coffee.

The room, located on the fourth floor of Hasbro Children's Hospital, is a caring, quiet and supportive respite area where adult family members of critically ill patients of the hospital can enjoy some of the comforts of home—a kitchen area, laundry facilities, a lounge area and computers.

Volunteers who staff the room logged 2,119 hours of service there in 2008. Since opening its doors on April 3, 2008, the room has welcomed over 5,300 visitors.



National Nurses Week 2009

National Nurses Week was celebrated May 6, also known as National Nurses

Day, through May 12, the birthday of Florence Nightingale, the founder of modern nursing. The theme of National Nurses Week 2009 was “Nurses: Building a Healthy America.” American Nurses Association President Rebecca M. Patton, MSN, RN said, “This year's theme reflects the commitment nurses make every day in building a healthy America for the public we serve.”

RESEARCH NEWS

Lifespan Receives Accreditation for Human Research Program



Lifespan and its three research hospitals—Rhode Island, The Miriam and Bradley hospitals—have received full three-year accreditation for human research from the Association for the Accreditation of Human Research Protection Programs (AAHRPP). The AAHRPP is a non-profit organization that promotes the highest quality research through an accreditation process, helping organizations worldwide strengthen their human research protection programs.

To earn AAHRPP accreditation, organizations must meet the Human Research Protection Program's rigorous standards for quality and protection. Organizations must provide tangible evidence, through policies, procedures, and practices, of their commitment to scientifically and ethically sound research and to continuous improvement. Accreditation serves as a "gold seal," assuring that the research program is focused on excellence. Lifespan accreditation was granted after a five-year internal

process. In January 2009, the AAHRPP conducted thorough site visits at all of Lifespan's research sites.

The accreditation comes after a five-year internal process, according to Peggy McGill, director of research administration. McGill said, "Our mission is to be a national leader in research. To accomplish this, we have established policies and procedures to ensure that we meet or exceed the highest standards for research quality and safety." She also noted, "Our site visit from the AAHRPP not only confirmed our adherence to those standards, but also recognized the passion and dedication of our investigators and their research staff in the pursuit of excellence in research. So many members of the research area were an integral part of this accreditation process, and it is wonderful to realize the fruits of our efforts in the form of full accreditation."

Lifespan is one of the state's research leaders, with more than \$70 million in externally funded research in fiscal year 2008.

Fain Artwork On Display



Barnet Fain's beautiful intaglio and relief prints will be exhibited through June 15 in the Davol Corridor Gallery of Rhode Island Hospital. Fain, a resident of Barrington, is a retired executive actively engaged in printmaking activities with the Goddard Partridge Studio in Pawtucket, Rhode Island. He has exhibited his work at the Providence Art Club, where he is an artist member, and at the Imago Gallery in Warren and Gallery 279 in Bristol.

Prior to his retirement, Fain served on the boards of Lifespan and The Miriam Hospital. The systemwide Barnet Fain Quality Award, which bears Fain's name, was won by the door-to-balloon team at Rhode Island Hospital in 2006.

PEOPLE OF NOTE



Charles A. Adams, Jr.

Charles A. Adams, Jr., MD has accepted the position of chief of trauma and surgical critical care services at Rhode Island Hospital following an extensive national search. Adams joined Rhode Island Hospital in 2004 and served as the interim chief of the

division since 2007.

Adams has earned the Outstanding Faculty Teaching Award at The Warren Alpert Medical School of Brown University, where he is assistant professor of surgery. Adams became program director of the Surgical Critical Care Residency Program in 2007.

Board certified in general surgery and surgical critical care, Adams's primary interest is care of the critically ill and injured. He is also an active general surgeon and clinical investigator.



Kerry Clark, left, and American Cancer Society staff member Theresa Masnik.

Kerry Clark, RNP, a clinical patient care coordinator at Hasbro Children's Hospital, received a volunteer service award from the American Cancer Society at its annual recognition dinner, held at MetLife in Warwick on April 15. More than 160 people attended the event, which honored Rhode Island community volunteers.

Congratulations to **John Cronan, MD** on being named the Distinguished Alumnus of the Year by Albany Medical School at the college's alumni celebration. Cronan, one of the most respected radiologists in the country, is professor and chairman of the Department of Diagnostic Imaging at The Warren Alpert Medical School of Brown University and radiologist-in-chief at Rhode Island Hospital.



Sajeev Handa

Sajeev Handa, MD, director of the division of hospital medicine at Rhode Island Hospital, has earned the fellow in hospital medicine designation from the Society for Hospital Medicine (SHM). **Kwame Dapaah Afriyie, MD**, director of the division of hospital medicine at The Miriam Hospital, was also recognized with this distinction.

Handa and Dapaah Afriyie are the only hospitalists in Rhode Island to be recognized by SHM for their commitment to hospital medicine, system change and quality improvement principles. They were inducted into the

inaugural class of fellows on May 16 at the SHM annual meeting in Chicago along with approximately 500 other hospitalists from across the country.



Michael C. Park

Michael C. Park, MD, PhD, was presented with the 2009 William P. Van Wagenen Fellowship at the American Association of Neurological Surgeons Annual Meeting in May in San Diego. Awarded annually since 1968, the Van Wagenen Fellowship is offered for post-resident study in a foreign country for a period of six to 12 months.

A native of Seoul, South Korea, Park moved to Overland Park, Kansas at age 12. He received his undergraduate degrees from Cornell University and the University of Kansas, and his medical and doctoral degrees from the University of Kansas Medical Center.

Park will complete his neurosurgery residency in June 2009 at The Warren Alpert Medical School of Brown University and Rhode Island Hospital. As the 2009 Van Wagenen Fellow, Park will study for one year in Marseille, France with Professor Jean Régis at Assistance Publique L'Hospital d'Adulte de la Timone.

Nurses Say We're a Great Place to Work!

Rhode Island Hospital was recognized by *Nursing Professionals* magazine as one of the "Top 100 Hospitals to Work For" in its Spring 2009 inaugural issue. The magazine surveyed 25,000 randomly selected hospital nurses in the country on their job satisfaction. The winning hospitals were recognized as family-friendly employers with flexible working arrangements and a diverse nursing workforce.

"We are very proud to have earned the distinction of one of the Top 100 Hospitals for nurses from *Nursing Professionals*," said Barbara Riley, senior vice president and chief nursing officer for Rhode Island Hospital. "Rhode Island Hospital places a high value on nursing excellence and recognizes the importance of providing a supportive work environment for our nurses."

For a complete listing of the top 100 hospitals, see the inaugural issue of *Nursing Professionals* magazine, or visit www.nursingpromag.com/index.cfm.

Get in the Green Routine

This July 4, add some "green" to your red, white and blue barbecue! As you recognize our country's independence, you can celebrate your freedom to help make it a greener place with only a few small changes to your party plans.

Many kinds of charcoals produce high emissions. Make your party more eco-friendly by choosing charcoal made from industrial scrap wood. Or bag the charcoal altogether and cook more quickly and cleanly with propane. While you're at it, round out your spread with healthy alternatives for your vegetarian and health-conscious guests. Grill some easy-to-cook veggie burgers and vegetables on skewers in addition to traditional meat burgers. Visit www.lifespan.org for delicious and wholesome variations on barbecue staples and potluck favorites like Heart-Healthy Baked Beans.

Steer clear of Styrofoam and serve fare on recyclable tableware with biodegradable utensils. Use the comic sections of old newspapers as a colorful and absorbent tablecloth for your buffet table. Get guests into the green routine by providing recycling bins where they can deposit metal drink cans and glass bottles.

Fireworks can be dangerous and leave gunpowder, smoke, and paper litter behind. Leave the pyrotechnics to the professionals and make your gathering more festive with soy or beeswax candles, ribbon streamers and homemade decorations. Keep young guests busy and inspire them to "think green" by providing a small table supplied with markers, glue, glitter, old newspapers and paper grocery bags, and challenge them to recycle the items into festive decorations.

APRIL MANAGER OF THE MONTH



Donna Strong, RN, OCN, clinical nurse manager,
Comprehensive Cancer Center

Beth M. Measley, RPh, director of the Comprehensive Cancer Center, says Strong's passion for excellence has, in a very short time, had a positive trickle-down effect at the center. Strong demonstrates a high level of engagement and commitment for herself and has motivated others to set and achieve goals for their own professional growth.

Strong encouraged her coworkers to become certified in oncology nursing (OCN), loaded review tests on workplace computers and developed "practice standards" to guide them. As a result, one nurse has become OCN certified and three others have registered for the certification exam to date. As Measley says, "Donna provided the tools, support, and encouragement to help the nurses grow professionally, which has renewed in them their own passion for excellence."

APRIL EMPLOYEE OF THE MONTH



Maria Restrepo, CNA II, JB 5South

"Maria is the ultimate team player who meets or goes beyond the needs of patients and staff," says coworker Chris Fortes, RN. He adds that she is "the hardest working, most patient and friendly person I have ever worked with." Rosalie Gottlieb, RN says, "She is a shining example of what you would like every CNA to be. She is a pleasure to work with and a true asset to our unit."

Restrepo has earned the adoration of her patients, and several coworkers describe her knack for easing tensions on the floors. She chips in cheerfully with everything from paperwork to folding sheets. Mental health worker Shelly D'Amico puts it simply: "Maria is an exceptional employee."

APRIL NURSE OF THE MONTH



Cynthia Petrarca, RN, adult oncology

Elizabeth Little, RN, was inspired to nominate her coworker Cynthia Petrarca, RN, for Nurse of the Month when she observed the way Petrarca oriented a nursing student at the Comprehensive Cancer Center. Little says, "She displayed a passion for oncology nursing and a competent spirit of caring toward her patients."

Oncology nursing requires a special blend of knowledge and skills, Little says, as the oncology nurse must coordinate dietary needs, visiting nursing, home infusion and pain management, and must also educate patients about the side effects of chemotherapy and radiation. "Cindy's supportive care enables patients to persevere."

A patient's daughter says her family has grown to adore Petrarca. "I don't think we would be so at ease without her," she says.

MAY EMPLOYEE OF THE MONTH



Caroleen Duffy, MT, compliance coordinator, pathology

Carol Duffy is responsible for many areas within coding and reimbursement for medical laboratory testing. She also trains physicians and employees and is responsible for safety training.

Manager Marilyn McAllister says Duffy is very bright and that her knowledge helps the department effectively serve the patients and hospital. "Carol is an asset to the department," she says.

Duffy is known for successfully blending creativity with her stringent standards of excellence. Coworker Dolores Mackenzie describes how Duffy made last year's annual safety training fun and memorable by adapting it into a "Jeopardy" game format. Yet, Mackenzie says, "Carol takes her job very seriously and strives to have others properly adhere to compliance and medical necessity."

MAY NURSE OF THE MONTH



Grace Coelho, RN, perioperative services

Grace Coelho started her career at Rhode Island Hospital as an OR stockroom clerk while she studied for her surgical technician certificate. When she received her certificate, she immediately began working toward her nursing degree. Coelho has continued to exhibit her hard work and passion for excellence in her duties as an RN at the hospital.

"She is extremely intelligent, organized, and knowledgeable," says Young Han Kim, MD. Kim says Coelho puts patients and her team before her own needs, and describes how Coelho often foregoes her breaks so that surgeries can proceed more smoothly.

Wendy Rocha, RN, adds, "If I or any family member of mine were to have surgery, Grace would be my choice to have as a nurse."

Calendar/Events

President's Pursuit of Excellence Dinner Wednesday, June 10, 6 p.m. Westin Hotel, Providence

Join Timothy J. Babineau, MD, president and chief executive officer of Rhode Island Hospital, for the first President's Pursuit of Excellence Dinner. The event theme, "Where Would Rhode Island Be Without Rhode Island Hospital?" will provide the backdrop for Rhode Island-themed decorations and cuisine.

The evening will feature a celebration of three champions who have helped further the hospital's mission, vision and values. Proceeds will support the hospital's patient care, research and education.

To register online, visit rhodeislandhospital.org

Alexander's Uniforms Sale June 17, 6 a.m. - June 18, 4 p.m. Rhode Island Hospital Cafeteria Marketplace

This 48-hour, round-the-clock sale is a great opportunity to purchase affordable uniforms and footwear as you assist The Rhode Island Hospital Guild in their fundraising efforts.

Rhode Island ExpressCare Open House June 11, 4 to 7 p.m.

Learn how Rhode Island ExpressCare has streamlined the patient transfer process and improved communication with our referring community. Light refreshments will be served. Complimentary parking will be available; please take a coupon at the open house. From Hasbro Children's Hospital's Dudley Street entrance, follow the signs to the Rhode Island ExpressCare office. RSVP at 401-444-4800 if you plan to attend.

This Father's Day,

be as kind to the Earth as you are to your dad. If your father has a green thumb, consider potted plants, herbs, or ornamental flowers that can be transferred to his garden. Or let him take pride in nurturing his own greenery by presenting him with a watering can or decorative flower pot filled with a variety of seeds.

If your dad prefers to work on the house or in the kitchen, look for power tools or appliances that consume as little power as possible. Be sure rechargeable batteries in items such as hand drills can eventually be recycled. Research cookware carefully before you buy, as the non-stick coatings on many items may be harmful to the environment.

And don't forget the best gift of all—the gift of time spent with your dad! A homemade coupon for a walk, backrub or help with his projects could be the most cherished and budget-friendly gift you give him this year.

GENEROSITY

Gala and Radiothon

Connect Community with Hasbro Children's Hospital

March was an incredibly successful month for fundraising at Hasbro Children's Hospital. Hasbro Children's Hospital raised \$885,000 through its gala event on March 7, and later in the month the local community donated \$413,000 in the three-day radiothon in partnership with Citadel Broadcasting Providence and Children's Miracle Network.

The gala attracted hundreds of attendees, and proceeds from this event will directly support critical programs and services for patients and their families at Hasbro Children's Hospital. This year's theme was "Be a Hero," which relates to Hasbro, Inc.'s G.I. Joe brand and also refers to the children who fight for their health every day at the hospital, to the doctors, nurses and others who work to heal them, and to the donors who support them. The event honored Edwin N. Forman, MD, former director of the pediatric hematology/oncology program at Hasbro Children's Hospital. Forman is relocating to New York after treating children with cancer for more than four decades in Rhode Island. The special guest was actor, writer and producer Marlon Wayans, who will star in the upcoming movie *G.I. Joe: The Rise of Cobra*.

"This was my first gala as president at Rhode Island Hospital, and I have to say that the bar has been set very high," says Rhode Island Hospital's president and chief executive



Radiothon participants wrap up the annual Hasbro Children's Hospital radiothon at the Warwick Mall.

officer, Timothy J. Babineau, MD. "This event was a tremendous success in these difficult economic times, and a bright spot for Hasbro Children's Hospital. I look forward to next year."

After the gala, Hasbro Children's Hospital staff quickly turned their attention to the annual radiothon, broadcast live, March 26-28, from the hospital and from the Warwick Mall. Children and their families with a wide variety of medical stories took to the airwaves. Since the first radiothon in 2005, the \$4 million raised has been invested in the latest technologies and programs to treat children and to fund research at the hospital.

We thank all the employees who bought scrubs and hats and generously donated funds during the event. Donations are still being accepted through the hospital's website at www.hasbrochildrenshospital.org, and employees can continue to support Hasbro Children's Hospital and Children's Miracle Network by purchasing a balloon at Walmart until June 14.

Rhode Island ExpressCare Streamlines Transfers

Rhode Island ExpressCare, a new patient transfer management service, opened on April 15, 2009 to streamline the transfer of complex patients to Rhode Island, The Miriam and Hasbro Children's hospitals. It provides 24-hour, seven-day-a-week access to an experienced team of registered nurse coordinators who facilitate the transfer of patients from other hospitals throughout the region.

The registered nurse coordinators help ensure the safe and efficient transfer of patients and patient information, including obtaining a bed assignment; processing the patient's admission to the hospital; and dispatching a critical care transport team if necessary. Within 72 hours of the transfer, either the attending physician or a Rhode Island ExpressCare coordinator will call the referring and primary physicians to provide an update on the patient's condition. A continuity of care fax is sent at the time of discharge.

There are two critical care transport teams—an adult team and a pediatric team. The adult critical care transport team includes emergency medicine attending physicians, senior emergency medicine residents, and critical care paramedics. The pediatric critical care transport team includes pediatric emergency medicine attending physicians, pediatric intensive care attending physicians, senior pediatric residents,

pediatric intensive care nurses and respiratory therapists, and critical care paramedics. Both highly skilled teams provide intensive care treatment during the transport of patients in state-of-the-art ambulances.

This new process is not meant to disrupt well-established referral patterns, but rather to improve them. The current one-call referral process for our cardiac cases, direct admissions from our physicians, and the transfer process to our emergency department will not change.

In its first week of operation, Rhode Island ExpressCare facilitated 117 transfers. To transfer a patient day or night via Rhode Island ExpressCare, call 401-444-3000.

Open House

See Rhode Island ExpressCare for yourself and enjoy light refreshments at an open house Thursday, June 11 from 4 to 7 p.m. From Hasbro Children's Hospital's Dudley Street entrance, follow the signs to the Rhode Island ExpressCare office. Complimentary parking will be available; please take a coupon at the open house. RSVP at 401-444-4800 if you plan to attend.

Compassion for people
Passion for excellence
Freedom to innovate
Spirit of teamwork



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The Coro Building
Suite 2c, Room 260
167 Point Street
Providence, RI 02903

To submit news and story ideas, contact
Wendy Lewis at wlewis1@lifespan.org.

Timothy J. Babineau, MD
President and Chief Executive Officer,
Rhode Island Hospital

Mark Montella
Senior Vice President, External Affairs

Jane Bruno
Vice President, Marketing
and Communications

Susan Ryan
Director, Communications

Carolyn Castellucci
Manager, Creative Services

Sabrina Gustafson
Graphic Designer

Robin Dunn Blossom
Photographer

Wendy Lewis
Communications Officer/Web Producer

Contributors
Steven Withrow, Communications Officer,
Development
Patricia McGee, Senior Communications Officer
Lynn Hall, Senior Communications Officer